



J. DAVENPORT, CHAIRMAN
R. HAWES, VICE CHAIR
L. CONRAD, SECY.-TREAS.
J. SMITH, ASST. SECY.-TREAS.
L. KELLY, JR., COMMISSIONER
T. CLOUD, GENERAL COUNSEL
J. BUNCH, GENERAL MANAGER/CEO

AGENDA*
WORKSHOP MEETING OF THE
UTILITIES COMMISSION,
CITY OF NEW SMYRNA BEACH, FLORIDA
TO BE HELD THURSDAY, FEBRUARY 10, 2022,
AT 2:00 P.M., 200 CANAL STREET,
NEW SMYRNA BEACH, FLORIDA
(COVID PROTOCOLS – MTG. APPTS., MASKS OPTIONAL)

MODERNIZATION STRATEGY UPDATE WORKSHOP

RESULTS OF WORKSHOP MTG.

ROLL CALL AND INTRODUCTIONS

1. BACKGROUND AND EXPECTATIONS FOR WORKSHOP – GM-CEO (EXPLAINED QUANTA TECHNOLOGY CONSULTANTS PARTICIPATING REMOTELY DUE TO COVID-LIMITING TRAVEL. ALSO EXPLAINED THE PURPOSE OF THIS WORKSHOP WAS TO PROVIDE AN UPDATE ON UCNSB'S MODERNIZATION STRATEGIC PLAN WHICH WAS DEVELOPED TO ENSURE ALIGNMENT WITH OUR COMMUNITY NEEDS AND EXPECTATIONS NOW AND INTO THE FORESEEABLE FUTURE. PRIOR APPROVALS INCLUDE NEW VISION, MISSION, VALUES IN 2019, INITIAL MODERNIZATION ROADMAP IN 2020, AND WATER OPTIMIZATION STUDY IN 2020. THE MODERNIZATION ROADMAP IS UCNSB'S BUSINESS PATH TO ACHIEVING THE APPROVED VISION. WITH THREE NEW COMMS. APPOINTED IN THE LAST YEAR AND HALF, WANTED TO ENSURE ALL COMMS. UNDERSTOOD THE U.C.'S "BIG PICTURE" STRATEGY AND TIMELINE)

**2. UCNSB STRATEGIC GRID AND WATER MODERNIZATION PLANNING –
UPDATE OF PLAN TO ACHIEVE "UTILITIES COMMISSION OF THE FUTURE"
CAPABILITES**

(DETAILED PRESENTATIONS WERE PROVIDED FOR ITEMS 2-a., b., c., AND d. THESE PRESENTATIONS, ALONG WITH TEAMS MTG. RECORDING, WERE POSTED ON UCNSB WEBSITE / FACEBOOK UPON CONCLUSION OF WORKSHOP)

a. MODERNIZATION PLAN - CURRENT RECOMMENDATIONS

QUANTA TECHNOLOGY, LLC - PRESENTATION

1) GRID MODERNIZATION – INDUSTRY TRENDS

- Julio Aguero (PROVIDED AN UPDATE ON GRID MOD., ITS DRIVERS, COMPONENTS, ACTIVITIES, INITIATIVES, BENEFITS, AND KEY STEPS TO DEVELOPMENT OF A GRID MOD. ROADMAP. EXPLAINED UCNSB'S PRIORITIZATION OF ASSOC. PROGRAMS, PROPOSED SCHEDULE, FINANCIAL SUMMARY OF BUDGET ESTIMATES, REGULATORY AND BEST PRACTICES FOLLOWED, AND CUSTOMIZATION TO ADDRESS THE NEEDS OF THE INDIVIDUAL UTILITY SYSTEM, FOR OUR COMMUNITY AND CUSTOMERS. ALSO EXPLAINED INDUSTRY DIRECTION AND TRENDS SO COMMS. CAN UNDERSTAND IF UCNSB'S PLANNED DIRECTION WILL HAVE THE RIGHT ABILITIES TO MEET THOSE DESIRED NEEDS AND EXPECTATIONS. ALSO RECOMMENDED HAVING A DEDICATED TEAM AND LEAD FOR GRID MODERNIZATION PROGRAMS. STRESSED CHANGE MANAGEMENT IS VERY IMPORTANT COMPONENT OF SUCCESSFUL IMPLEMENTATION. WILL NEED TO UPDATE OR ELIMINATE SOME EXISTING PROCESSES, WILL NEED TRAINING OF EXISTING EMPLOYEES ALONG WITH HIRING NEW WHEN NEEDED WITH ESSENTIAL SKILL SETS TO SUPPORT NEW GRID MODERNIZATION ACTIVITIES)

b. UCNSB MODERNIZATION PROJECT TIMELINE - DIRECTOR, STRATEGIC PROGRAMS

- John McMurray (PROVIDED UPDATE ON THE STATUS OF UCNSB MODERNIZATION ROADMAP PROGRAMS – ELECTRIC 2022-2027. WILL BE UNDERGOING DIGITAL TRANSFORMATION OF WORK PROCESSES. OUTAGE MANAGEMENT SYSTEM PROPOSED LIVE BY 6-2022. DRAFT RFP FOR AMI PROJECT NEARING COMPLETION - EXPECTED ISSUANCE 4-2022. BRIEFLY DISCUSSED EV'S AND NEED FOR DATA TO PROVIDE UC WITH ABILITY TO MANAGE ELECTRIFICATION. ALSO UTILITY-SCALE SOLAR PROJECTS – PARTNERED WITH FMPA FOR 10 MW AND PERHAPS ADDITIONAL POWER SUPPLY OPPORTUNITY W/FMPA IN NEAR FUTURE, A FEASIBILITY STUDY UNDERWAY FOR SITING AT UC WESTERN PROPERTY - DUE 5-2022. EXPLAINED DIRECTOR, STRATEGIC PROGRAMS IS A DEDICATED ROLE FOR THE MODERNIZATION ROADMAP PROJECTS – ON TIME, ON BUDGET, AND ACHIEVEMENT OF DESIRED CUSTOMER RESULTS.



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MODERNIZATION STRATEGY UPDATE WORKSHOP (cont.)

RESULTS OF WORKSHOP MTG. (cont.)

c. UCNSB AMI ASSESSMENT, RFP PREPARATION AND SCHEDULE – QUANTA TECHNOLOGY - Harris Glover (PROVIDED DETAILS OF AMI (“SMART METER”)

SYSTEM PROJECT - FOUNDATIONAL AND VITAL COMPONENT TO THE OTHER SMART GRID PROGRAMS. BRIEFLY DISCUSSED CURRENT TIMELINE AND STEPS IN PHASE 1 – PLANNING. ALSO SUBSEQUENT PHASE 2 – VENDOR SELECTION, AND PHASE 3 - EXECUTION. DESIRED AMI PROJECT CLOSEOUT AT END OF 2023. HOWEVER, UPDATED COST, SCOPE AND PROJECT SCHEDULE FOR PHASE 3 WILL BE PROVIDED DURING PHASE 2. BRIEF DISCUSSION REGARDING OPERATIONAL EFFICIENCIES, SAFETY IMPROVEMENTS AND CUSTOMER BENEFITS EXPECTED FROM AVAILABILITY OF DATA TO BE ACQUIRED THROUGH MODERNIZING SYSTEM ASSETS)

d. UCNSB BRAND REFRESH - Efren Chavez (IN CONNECTION WITH THE GRID

MODERNIZATION PROGRAM AND CONSISTENT WITH THE CUSTOMER AND COMMUNITY FOCUS, AND OTHER KEY MESSAGES, AND AS DISCUSSED IN 8-23-21 U.C. MTG. AI 4-e, STAFF PROVIDED AN UPDATE ON UC BRAND REFRESH. THE NEW LOGO AND COLORS WILL BE REPRESENTATIVE OF OUR COASTAL COMMUNITY AND EASILY REPRODUCIBLE. NEW GUIDELINES AND BRAND STYLE - ASSISTED BY ESSENCE PARTNERS. RECOMMENDING A NEW LOGO, TRADEMARK AND DBA – NEW SMYRNA BEACH UTILITIES. INDICATED IMPLEMENTATION WILL BE PHASED. UC’S LEGAL ENTITY REMAINS THE SAME. AFTER DISCUSSION AND INPUT, GM-CEO INDICATED THIS WAS INFORMATIONAL, DISCUSSION TAKING PLACE DURING A WORKSHOP, AND WILL PLACE THIS MATTER ON THE NEXT AGENDA, FOR THE REGULAR U.C. MTG. ON 2-28-22)

e. RE-COMMITMENT AND CONCURRENCE BY UTILITIES COMMISSIONERS FOR UPDATED RECOMMENDATIONS (ALL U.C. COMMISSIONERS

CONCURRED IN PRINCIPLE TO THE CONTINUANCE OF THE STRATEGIC DIRECTIONS PRESENTED AND DISCUSSED IN TODAY’S GRID MODERNIZATION ROADMAP UPDATE)

3. NEXT STEPS (U.C. STAFF WILL CONTINUE ADHERENCE TO GRID MODERNIZATION ROADMAP. THE INDIVIDUAL PROJECTS, AND UPDATES IF NEEDED, WILL BE BROUGHT BACK BEFORE THE COMMISSION FOR FURTHER APPROVALS)

4. CLOSING

(CHAIRMAN DAVENPORT REQUESTED RESCHEDULING OF UPCOMING SPECIAL UC MEETING ON 2-28-22, TO COMMENCE AT 2:30 PM INSTEAD OF 2:00 PM. CFO CONFIRMED SPECIAL MTG. NOT NOTICED YET AND TIME CHANGE WAS SUPPORTED BY ALL COMMISSIONERS)

- * Pursuant to Section 286.0105 of the Florida Statutes, if an individual decides to appeal any decision made by the Utilities Commission, City of New Smyrna Beach, Florida, with respect to any matter considered at a meeting or a hearing, that individual will need a record of the proceedings, and will need to ensure that a verbatim record of the proceedings is made. The transcription of such a verbatim will be provided an individual at a cost to be determined by the Utilities Commission in accordance with the full cost to reproduce such transcriptions and copies.
- * In accordance with the American with Disabilities Act, persons needing special accommodations to participate in this proceeding should contact the individual or agency sending this notice as soon as possible but no later than two days prior to the proceeding at the address given on the notice.