



New Smyrna Beach

••• UTILITIES •••

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**WATER AND WATER RELATED
RATES, CHARGES AND FEES
FY 2022 SUMMARY**

NEW SMYRNA BEACH UTILITIES

NARRATIVE

This Rates, Charges and Fees Summary provides a general overview of New Smyrna Beach Utilities' Rates and Resolutions. For any additional information refer to the Rates and/or Resolution documents

NEW SMYRNA BEACH UTILITIES

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CAPITAL CONNECTION FEE CHARGES - POTABLE WATER

The Potable Water Capital Connection Fee charge is established based on meter size and number of meters requested. The Capital Connection Fee charge per meter size for Potable Water is as listed in the TABLE below:

TABLE – POTABLE WATER

<u>Meter Size (inch)</u>	<u>Capital Connection Fee (\$)</u>
5/8"	\$1,485
1"	\$3,713
1-1/2"	\$7,425
2"	\$11,880
3"	\$22,275
4"	\$37,125
6"	\$74,250
8"	\$118,800
10"	\$170,775
12"	\$319,275

Notes:

1. For Commercial projects:
 - a. The meter size (and accompanying backflow device) must match the size of supply plumbing to the building.
 - b. The applicant must provide signed and sealed plumbing plans prior to acceptance of capital connection fees for review by The New Smyrna Beach Utilities Engineering Department.
 - c. The New Smyrna Beach Utilities Engineering Department may accept “a meter size” smaller than the proposed plumbing, provided signed and sealed engineering calculations by a MEP Engineer are provided for review and acceptance. (For Example: a 4” plumbing size would have an opportunity provided by calculation by landowner/developer for a 3” meter, but no smaller.)
 - d. Meter and backflow devices must be same size.
 - e. Master meters are only permitted for buildings three stories or more and/or or as determined feasible by the Utility Commission Engineering Department. System pressure diminishes above the 2nd floor. Special equipment (by developer/owner) may be required for floors 3 and above.

EFFECTIVE: June 1, 2021

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CAPITAL CONNECTION FEE CHARGES - POTABLE WATER (Cont.)

Notes: (Cont.)

2. The New Smyrna Beach Utilities only offers the meter sizes listed above.
3. The fees listed above are priced on a per meter basis⁴. The fees will not be applied to existing meters.
5. Fees will only apply to each new meter whether residential, commercial, industrial, common area, expansion, upsizing, etc.
6. A credit will be given for the existing meter when that meter is replaced with a larger meter.
7. The Capital Connection Fee does not include other fees.

EFFECTIVE: June 1, 2021

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CAPITAL CONNECTION FEE CHARGES - IRRIGATION WATER

The Irrigation Water Capital Connection Fee charge is established based on meter size and number of meters requested. The Capital Connection Fee charge per meter size for Irrigation water is as listed in the TABLE below:

TABLE – IRRIGATION WATER

<u>Meter Size (inch)</u>	<u>Capital Connection Fee (\$)</u>
5/8"	\$2,970
1"	\$7,425
1-1/2"	\$14,850
2"	\$23,760
3"	\$44,550
4"	\$74,250
6"	\$148,500
8"	\$237,600
10"	\$341,550
12"	\$638,550

Notes:

1. Irrigation meters are used primarily for irrigation purposes and are generally the second meter for an account.
2. An independent Irrigation meter is possible without a Potable Water meter.
3. Irrigation meters can also be used to serve common areas in both residential and/or commercial developments, respectively.
4. There are no Wastewater connections associated with an irrigation meter.
5. The New Smyrna Beach Utilities only offers the meter sizes listed above.
6. The fees listed above are priced on a per meter basis.
7. The fees will not be applied to existing meters.
8. Fees will only apply to each new meter whether residential, commercial, industrial, common area, expansion, upsizing, etc.
9. A credit will be given for the existing meter when that meter is replaced with a larger meter.
10. The Capital Connection Fee does not include other fees.

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CAPITAL CONNECTION FEE CHARGES - WASTEWATER

The Wastewater Capital Connection Fee charge is established based on meter size and number of meters requested. The Capital Connection Fee charge per meter size for Wastewater is as listed in the TABLE below:

TABLE – WASTEWATER

<u>Potable Water Meter Size (inch)</u>	<u>Capital Connection Fee (\$)</u>
5/8"	\$1,445
1"	\$3,613
1-1/2"	\$7,225
2"	\$11,560
3"	\$21,675
4"	\$36,125
6"	\$72,250
8"	\$115,600
10"	\$166,175
12"	\$310,675

Notes:

1. Regardless of the Potable water meter size and corresponding Wastewater Capital Connection Fee, the smallest residential Wastewater connection (lateral) shall be four (4) inches.
2. Regardless of the Potable water meter size and the corresponding Wastewater Capital Connection Fee, the smallest commercial Wastewater connection (lateral) shall be six (6) inches.
3. The Wastewater Capital Connection Fee shall be based on the Potable water meter size service for the proposed unit. (Unit refers to single residential home, separate commercial services, including lease and purchase space, etc.)
4. The New Smyrna Beach Utilities only offers the meter sizes listed above.
5. The fees listed above are priced on a per meter basis.
6. The fees will not be applied to existing Wastewater connections.
7. Fees will only apply to each new Wastewater connection, whether residential, commercial, industrial, common area, expansion, upsizing, etc.
8. A credit will be given for the existing meter when that meter is replaced with a larger meter.
9. The Capital Connection Fee does not include other fees.

EFFECTIVE: June 1, 2021

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CAPITAL CONNECTION FEE CHARGES - RECLAIMED WATER

The Reclaimed Water Capital Connection Fee charge is established based on meter size and number of meters requested. The Capital Connection Fee charge per meter size for Reclaimed Water is as listed on the TABLE below:

TABLE – RECLAIMED WATER

<u>Meter Size (inch)</u>	<u>Capital Connection Fee (\$)</u>
3/4"	\$635
1"	\$1,058
1-1/2"	\$2,117
2"	\$3,387
3"	\$6,350
4"	\$10,583
6"	\$21,167
8"	\$33,867
10"	\$48,683
12"	\$91,017

Notes:

1. The Reclaimed Water Capital Connection Fee shall be based on the Reclaimed Water meter size serving the proposed unit. (Unit refers to single residential home, separate commercial services, including lease and purchase space.)
2. The New Smyrna Beach Utilities only offers the meter sizes listed above.
3. The fees listed above are priced on a per meter basis.
4. The fees will not be applied to existing Reclaimed Water meters.
5. Fees will only apply to each new Reclaimed Water connection, whether residential, commercial, industrial, common area, expansion, upsizing, etc.
6. A credit will be given for the existing meter when that meter is replaced with a larger meter.
7. The Capital Connection Fee does not include other fees.

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RATES, CHARGES AND FEES

CAPITAL CONNECTION FEE CHARGES - NOTES

1. A 5/8" potable water meter will be considered one Equivalent Residential Unit (ERU) which represents a nominal usage (or level of service) of 200 gallons per day for potable water, as determined by utilizing historical customer account records and water sales for the New Smyrna Beach Utilities 's system.
2. A 3/4" reclaimed meter will be considered one Equivalent Residential Unit (ERU) which represents a nominal usage (or level of service) of 500 gallons per day for reclaimed water, as determined by utilizing historical customer account records and water sales for the New Smyrna Beach Utilities 's system.
3. A 5/8" irrigation water meter will be considered one Equivalent Residential Unit (ERU) which represents a nominal usage (or level of service) of 400 gallons per day for potable water, as determined by utilizing historical customer account records and water sales for the New Smyrna Beach Utilities 's system.
4. The aforementioned capital connection fee charges constitute potable water, irrigation water, wastewater and reclaimed water capital connection fee charges only and such charges shall be paid before any connection will be made, and only upon determination by the New Smyrna Beach Utilities that existing water facilities are available to which the connection is made.
5. Payment of the capital connection fee charges must be made to the New Smyrna Beach Utilities in advance of issuance of building permits within our service area.
6. The aforementioned charges as detailed above apply to all applications for service approved subsequent to the effective date of Resolution No. 2021-01 and because capital connection fee charges cannot be held in abeyance indefinitely, the application for water, wastewater, irrigation water and reclaimed water service shall be restricted to be in effect ninety (90) days or as long as the original building permit is valid, whichever is longer. In the event the service connection has not been made prior to the aforementioned restriction, water, wastewater, irrigation water and reclaimed water capital connection fee charges will be subject to revision to the successor fee schedule.

EFFECTIVE: June 1, 2021

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RATES, CHARGES AND FEES

FINANCING – CAPITAL CONNECTION FEES, METER SETTING FEES, TAP-IN FEES AND CUT-IN FEES

Upon certification by New Smyrna Beach Utilities Engineering Department that the service connection has not been made for the specific application for service and the applicant has withdrawn the application for service (in writing), the Water, Irrigation Water, Wastewater and Reclaimed Water Capital Connection Fee charges that have been paid will be subject to refund without interest.

Such Water, Irrigation Water, Wastewater and Reclaimed Water Capital Connection Fee charges are in addition to meter setting installation charges, line extension contributions, or other charges and fees as may be appropriate for services rendered.

Financing of payment of Water, Irrigation Water, Wastewater and Reclaimed Water Capital Connection Fees, meter setting charges, tap-in fees and cut-in charges will be available pursuant to the terms and conditions listed below:

1. Financing is made available to all individual residential customer applicants.
2. A 12-month or 24-month financing period will be utilized.
3. An annual interest rate of 2% above prime shall be used.
4. The customer must execute an agreement which states the utilities applicable (Water, Irrigation Water, Wastewater and/or Reclaimed Water) will be terminated if the customer is in default of payments. All payments previously made are non-refundable.
5. All payments must be accelerated and are due in full prior to transfer of ownership of the property.
6. A non-refundable administrative fee of \$50.00 must be paid at the time of application in order to reimburse the New Smyrna Beach Utilities for services required to administer the records and financing process.

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POTABLE WATER RATE SCHEDULE

Residential Service – Single Family:

<u>Meter Size (Inches)</u>	<u>Base Facility Charge</u>	<u>Total Monthly Bill</u>
5/8"	\$13.86	\$ 13.86 + Gallonage Charge
1"	\$34.66	\$ 34.66 + Gallonage Charge
1-1/2"	\$69.32	\$ 69.32 + Gallonage Charge
2"	\$110.91	\$ 110.91 + Gallonage Charge
3"	\$207.95	\$ 207.95 + Gallonage Charge
4"	\$346.59	\$ 346.59 + Gallonage Charge
6"	\$693.18	\$ 693.18 + Gallonage Charge
8"	\$1,109.08	\$1,109.08 + Gallonage Charge
10"	\$1,594.30	\$1,594.30 + Gallonage Charge

Gallonage Charge/1,000 Gallons

<u>Block 1</u>	<u>Block 2</u>	<u>Block 3</u>	<u>Block 4</u>
\$1.11	\$1.48	\$2.33	\$2.77

Monthly Rate Blocks (Gallons)

<u>Meter Size</u>	<u>Block 1</u>	<u>Block 2</u>	<u>Block 3</u>	<u>Block 4</u>
5/8"	0-2,999	3,000-5,999	6,000-15,000	Above 15,000
1"	0-5,999	6,000-13,999	14,000-38,000	Above 38,000
1-1/2"	0-10,999	11,000-25,999	26,000-75,000	Above 75,000
2"	0-16,999	17,000-40,999	41,000-120,000	Above 120,000
3"	0-30,999	31,000-75,999	76,000-225,000	Above 225,000
4"	0-50,999	51,000-125,999	126,000-375,000	Above 375,000
6"	0-100,999	101,000-250,999	251,000-750,000	Above 750,000
8"	0-160,999	161,000-400,999	401,000-1,200,000	Above 1,200,000
10"	0-230,999	231,000-575,999	576,000-1,725,000	Above 1,725,000

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RATES, CHARGES AND FEES

POTABLE WATER RATE SCHEDULE (Cont.)

Irrigation/Supplemental Service:

<u>Meter Size (Inches)</u>	<u>Base Facility Charge</u>	<u>Total Monthly Bill</u>
5/8"	\$18.03	\$ 18.03 + Gallonage Charge
1"	\$45.07	\$ 45.07 + Gallonage Charge
1-1/2"	\$90.12	\$ 90.12 + Gallonage Charge
2"	\$144.18	\$ 144.18 + Gallonage Charge
3"	\$270.34	\$ 270.34 + Gallonage Charge
4"	\$450.57	\$ 450.57 + Gallonage Charge
6"	\$901.13	\$ 901.13 + Gallonage Charge
8"	\$1,441.80	\$1,441.80 + Gallonage Charge
10"	\$2,072.60	\$2,072.60 + Gallonage Charge

Gallonage Charge/1,000 Gallons

<u>Block 1</u>	<u>Block 2</u>	<u>Block 3</u>	<u>Block 4</u>
\$2.28	\$3.05	\$4.80	\$5.71

Monthly Rate Blocks (Gallons)

<u>Meter Size</u>	<u>Block 1</u>	<u>Block 2</u>	<u>Block 3</u>	<u>Block 4</u>
5/8"	0-2,999	3,000-5,999	6,000-15,000	Above 15,000
1"	0-5,999	6,000-13,999	14,000-38,000	Above 38,000
1-1/2"	0-10,999	11,000-25,999	26,000-75,000	Above 75,000
2"	0-16,999	17,000-40,999	41,000-120,000	Above 120,000
3"	0-30,999	31,000-75,999	76,000-225,000	Above 225,000
4"	0-50,999	51,000-125,999	126,000-375,000	Above 375,000
6"	0-100,999	101,000-250,999	251,000-750,000	Above 750,000
8"	0-160,999	161,000-400,999	401,000-1,200,000	Above 1,200,000
10"	0-230,999	231,000-575,999	576,000-1,725,000	Above 1,725,000

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RATES, CHARGES AND FEES

POTABLE WATER RATE SCHEDULE (Cont.)

Non-Residential Service:

<u>Meter Size (Inches)</u>	<u>Base Facility Charge</u>	<u>Total Monthly Bill</u>
5/8"	\$13.86	\$ 13.86 + Gallonage Charge
1"	\$34.66	\$ 34.66 + Gallonage Charge
1-1/2"	\$69.32	\$ 69.32 + Gallonage Charge
2"	\$110.91	\$ 110.91 + Gallonage Charge
3"	\$207.95	\$ 207.95 + Gallonage Charge
4"	\$346.59	\$ 346.59 + Gallonage Charge
6"	\$693.18	\$ 693.18 + Gallonage Charge
8"	\$1,109.08	\$1,109.08 + Gallonage Charge
10"	\$1,594.30	\$1,594.30 + Gallonage Charge
12"	\$2,148.84	\$2,148.84 + Gallonage Charge

Gallonage Charge/1,000 Gallons

<u>Meter Size</u>	<u>Block 1</u>	<u>Block 2</u>
All Meter Sizes	\$1.83	\$2.44

Monthly Rate Blocks (Gallons)

<u>Meter Size</u>	<u>Block 1</u>	<u>Block 2</u>
5/8"	0 - 7,000	Above 7,000
1"	0 - 18,000	Above 18,000
1-1/2"	0 - 35,000	Above 35,000
2"	0 - 56,000	Above 56,000
3"	0 - 105,000	Above 105,000
4"	0 - 175,000	Above 175,000
6"	0 - 350,000	Above 350,000
8"	0 - 560,000	Above 560,000
10"	0 - 805,000	Above 805,000
12"	0 - 1,087,000	Above 1,087,000

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POTABLE WATER RATE SCHEDULE (Cont.)

Multi-Family Buildings/Developments:

<u>Billing Account</u>	<u>Base Facility Charge</u>	<u>Gallonage Charge per KG All Usage</u>	<u>Total Monthly Bill</u>
Each Unit	\$13.86	\$-0-	\$13.86
Master Meter	\$13.86	\$1.31	\$13.86 + Gallonage Charge

Connection fees, deposits and other such fees imposed by the New Smyrna Beach Utilities shall not be affected by the provisions of this rate schedule.

Charges for meter sizes not listed above shall be set by the New Smyrna Beach Utilities on a case-by-case basis, calculated to reflect any incremental sizes in accordance with the provisions of this rate schedule.

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CHARGES FOR WATER METER SETTING INSTALLATIONS

Connection facilities for Water service will be installed by the New Smyrna Beach Utilities, the cost of which is to be paid from the Water Setting Installation Charge set out herein, which will include pipe from the water main to the property line, fittings and other material related to a normal connection and a water meter, whenever the applicant shall have paid therefore the required deposit for the water service, line extension contributions, water connection fee charges, or other charges and fees as may be appropriate for service rendered. The Water Meter Setting Installation Charges shall be as follows:

<u>Water Meter Size (Inches)</u>	<u>Water Setting Installation Charge</u>	<u>Supplemental Meter Setting Installation Charge</u>
5/8"	\$ 400	\$ 300
1"	\$ 450	\$ 350
1-1/2"	\$ 850	\$ 750
2"	\$ 950	\$ 850
3"	\$6,000	\$5,400
4"	\$7,000	\$6,350

All Water Meter Setting Installation Charges of 1-1/2" or larger that require a street crossing or long service (long side service) will be determined by the New Smyrna Beach Utilities 's Engineering Department and based on the recovery of cost of such installation. Water Meter Setting Installation Charges for all connections over 4" will be determined by the New Smyrna Beach Utilities Engineering Department and based on the recovery cost of such installation.

To qualify as a supplemental meter setting, meters shall meet all the following conditions:

1. The customer shall have an existing domestic meter.
2. The supplemental meter requested is equal to or smaller than the existing domestic meter.
3. The New Smyrna Beach Utilities taps the existing domestic service between the meter and main, but no tap is made on the same water main.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

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CHARGES FOR WATER METER SETTING INSTALLATIONS (Cont.)

Residential subdivisions, with five or more building lots, that have the water main, service line to the property line, fittings and other material relating to a normal connection paid for and installed by the same person or entity and in accordance with the New Smyrna Beach Utilities specifications; the applicant as herein defined shall receive a refund of **\$260.00** toward the 5/8" Water Meter Setting Installation Charge.

Should the installation not meet the minimum construction standards set by the New Smyrna Beach Utilities at the time of meter installation, no refund shall be given to the applicant. The applicant is defined as the person or entity who has made actual application to the New Smyrna Beach Utilities for 5/8" water service and who has paid all 5/8" water meter setting installation charges.

Such Water Meter Setting Installation Charges are in addition to Water Capital Connection Fees, line extension contributions, or other charges and fees which may be appropriate for service rendered.

EFFECTIVE: October 1, 2021

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WATER MAIN EXTENSION POLICY

Applications for an extension of the New Smyrna Beach Utilities water system shall be in writing stating the location, beginning and termination thereof, with plans and specifications in triplicate attached where such plans and specifications are required. Such written request shall be submitted to the Director of Engineering, approved by the Director of Engineering and all terms and conditions relating to said extension shall be made and executed by and between the applicant property owner and/or contractor and the New Smyrna Beach Utilities.

No unauthorized person, without prior written consent of the New Smyrna Beach Utilities, may tap any pipe or main belonging to the New Smyrna Beach Utilities. All unauthorized connections shall be subject to discontinuance until full payment is made for such service, including administrative costs, testing, etc.

All pipes, conduits or other component parts of service installed in or upon the premises of a customer shall conform to New Smyrna Beach Utilities standards of type, quality, quantity and regulations regarding installation. All on-site facilities must be maintained by the applicant according to New Smyrna Beach Utilities standards. Unauthorized alteration or modification of an on-site utility service interconnection may result in immediate termination of the affected service and repair or restoration at the applicant's cost.

Fire service extensions apply solely for commercial, industrial and/or multi-family customers. The New Smyrna Beach Utilities provides adequate fire protection facilities for typical residential service and will not pay for the increment of any oversized pipe from domestic flows to fire service flows for a commercial, industrial or multi-family installation.

Prior to New Smyrna Beach Utilities approval of the applicant's water service plans, the applicant must enter into a Developer's Agreement which shall be binding upon the applicant and its successors and assigns. Developer's Agreements may not be assigned to subdivision parcels and/or lots.

The New Smyrna Beach Utilities requires contributions-in-aid-of-construction, preferably through the installation of water transmission facilities by the applicant desiring system extension with title to such facilities being transferred to the New Smyrna Beach Utilities when the installation has been completed. Cash payment of water system Capital Connection Fees by the applicant represents a condition precedent to the execution of permit applications to the Department of Environmental Protection for the construction of water system extensions.

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WATER MAIN EXTENSION POLICY (Cont.)

Each applicant shall be responsible for design, installation, inspection and testing of the complete water distribution system (water mains, valves, fittings, services, hydrants and all appurtenances as shown upon the approved design plans for such water distribution system) located in the street or streets adjoining or within the boundaries of the applicant's property (within the right-of-way or easement). The applicant shall be responsible for the above and shall dedicate the above at no cost to the New Smyrna Beach Utilities.

The design of water facilities prepared by a registered Professional Civil Engineer shall be recognized by the New Smyrna Beach Utilities, subject to the approval of the Director of Engineering.

As a prerequisite to the construction of any water system proposed to be connected to the New Smyrna Beach Utilities water distribution system, the applicant shall grant all easements and rights-of-way, without cost, as may be necessary.

The New Smyrna Beach Utilities 's representative shall inspect all the water facilities installed which are proposed to be transferred to the New Smyrna Beach Utilities ownership. In addition, the New Smyrna Beach Utilities 's representative shall be present at all testing of the component parts of the water distribution system. The results of said testing shall be certified by the engineer of record. The Director of Engineering or their representative shall be notified three (3) days prior to testing.

Water facilities constructed prior to interconnection with the New Smyrna Beach Utilities existing facilities shall be conveyed to the New Smyrna Beach Utilities via Bill of Sale which shall be free of all liens and encumbrances. The New Smyrna Beach Utilities will not accept transfer of consumer lines, plumber lines or consumers installation located on the discharge side of the water meter or on the customer side of the point of delivery of service. Said facilities will remain the maintenance responsibility of the applicant or subsequent customers. The New Smyrna Beach Utilities will not accept title to any component part of the water system constructed by the applicant until the Director of Engineering has approved the construction of said lines, verified the inspection of the construction and accepted the tests associated with the construction and disinfection of such facilities. The applicant must keep accurate cost records of all applicable water distribution facilities and must submit these with the Bill of Sale.

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WATER MAIN EXTENSION POLICY (Cont.)

Residential off-site water system services in undeveloped areas include:

1. Temporary extensions less than 6-inches in diameter may be permitted on a case-by-case basis based on public necessity. No New Smyrna Beach Utilities participation, credits or other customer tie-ins will be allowed. Fire protection is not included, and applicant must pay all prevailing rates, fees and charges and is totally responsible for all costs associated with this extension, including looping the system which is a requirement.
2. 6-inch Water Main Extensions - The main extensions from the New Smyrna Beach Utilities system to the applicant's on-site facilities is required to be paid by the applicant.
3. 8-inch Diameter or Larger Water Main Extensions - If the applicant requires a 6-inch water main and oversizing is required, the New Smyrna Beach Utilities may, in order to promote a project also needed for other purposes, pay for the material cost of the differential between a 6-inch and the larger diameter main.

Residential off-site water system services in developed areas include:

1. The New Smyrna Beach Utilities shall provide three options for service for developed areas. Those options include:
 - Customer Payment
 - Area Development Agreement
 - Water Special District (Assessment, Taxing or Otherwise)
2. The New Smyrna Beach Utilities shall construct the extension upon collection of Capital Connection Fees and extension costs from one hundred percent (100%) of the impacted customers upon said extension. Each extension will be reviewed for feasibility based on prudent engineering standards.

The remainder of the policies for individual customers within undeveloped areas include:

1. An area development agreement would be considered the same as any other Developer's Agreement.

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WATER MAIN EXTENSION POLICY (Cont.)

2. Special districts, special assessments or special taxing may be instituted within the New Smyrna Beach Utilities service area. These shall be considered as a development and on-site and off-site costs shall be required like any other applicant in an undeveloped area. The off-site improvements and extensions shall be handled like those for water facilities.

Commercial off-site water system services in undeveloped areas include:

1. Water main requirements, except for fire service, shall be the same as for residential service.

Commercial off-site water system services in developed areas include:

1. Water main requirements, except for fire service, shall be the same as for residential service in developed areas.

Hydraulic share for water mains is defined as follows:

1. 6" - 270 ERU's
2. 8" - 600 ERU's
3. 10" - 1,000 ERU's
4. 12" - 1,700 ERU's
5. 16" - 3,400 ERU's

Other calculations may be accepted by the Director of Engineering, if performed and properly sealed by a Florida Licensed Professional Engineer, using constants, and rates accepted by the Director of Engineering.

Utility inspection fees shall be \$50.00 per water ERU.

The New Smyrna Beach Utilities requires in many cases, in addition to the contribution provisions set forth herein, construction by the developer to provide for off-site extension of water necessary to connect the applicant's property with the then terminus of the water facilities adequate in size to provide service as deemed appropriate by the Director of Engineering.

Additional Infrastructure Needs - Any New Smyrna Beach Utilities utility infrastructure needs will be considered separately.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WATER MAIN EXTENSION POLICY (Cont.)

Financing of payment of water extensions is available pursuant to the terms and conditions listed below:

1. Financing would be available to all individual residential customer applicants.
2. A 12-month or 24-month financing period will be utilized.
3. An annual interest rate of 2% above prime shall be used.
4. The customer must execute an agreement which states water will be terminated if the customer is in default of payments. All payments previously made are non-refundable.
5. All payments must be accelerated and due in full prior to transfer of ownership of the property.
6. A non-refundable administrative fee of \$50.00 must be paid at the time of application in order to reimburse the New Smyrna Beach Utilities for services required to administer the records and financing process.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WASTEWATER TAP-IN INSTALLATION CHARGE

The Wastewater Tap-in Installation Charge shall be applied to all Wastewater service installations if the applicant requires a separate wastewater tap-in because:

- a. No previous tap-in has been indicated by the Commission's record drawings;
- b. The applicant requested a tap-in location different from the existing tap-in location;
- c. The existing tap-in was damaged by the applicant.

Based on the criteria above, the Wastewater Tap-in Installation Charge shall be **\$350.00** for a standard installation.

If any installation is determined by the Engineering Department to require substantially more manhours, equipment, or materials, then the Wastewater Tap-in Installation Charge shall be individually calculated and assessed. It is the applicant's responsibility to expose the wastewater main for tapping and burying the main after the tap is made. It is the applicant's responsibility to obtain any required permits to perform this work.

Such Wastewater Tap-in Installation Charge is in addition to Wastewater Capital Connection Fees, line extension contributions, or other charges or fees which may be appropriate for services rendered.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WASTEWATER RATE SCHEDULE

Residential Service – Single Family:

<u>Meter Size (Inches)</u>	<u>Base Facility Charge</u>	<u>Total Monthly Bill</u>
5/8"	\$19.54	\$ 19.54 + Gallonage Charge
1"	\$48.87	\$ 48.87 + Gallonage Charge
1-1/2"	\$97.72	\$ 97.72 + Gallonage Charge
2"	\$156.37	\$ 156.37 + Gallonage Charge
3"	\$293.18	\$ 293.18 + Gallonage Charge
4"	\$488.63	\$ 488.63 + Gallonage Charge
6"	\$977.26	\$ 977.26 + Gallonage Charge
8"	\$1,563.61	\$1,563.61 + Gallonage Charge
10"	\$2,247.69	\$2,247.69 + Gallonage Charge

Gallonage Charge/1,000 Gallons

All Meter Sizes \$4.27

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WASTEWATER RATE SCHEDULE (Cont.)

Non-Residential Service:

<u>Meter Size (Inches)</u>	<u>Base Facility Charge</u>	<u>Total Monthly Bill</u>
5/8"	\$19.54	\$ 19.54 + Gallonage Charge
1"	\$48.87	\$ 48.87 + Gallonage Charge
1-1/2"	\$97.72	\$ 97.72 + Gallonage Charge
2"	\$156.37	\$ 156.37 + Gallonage Charge
3"	\$293.18	\$ 293.18 + Gallonage Charge
4"	\$488.63	\$ 488.63 + Gallonage Charge
6"	\$977.26	\$ 977.26 + Gallonage Charge
8"	\$1,563.61	\$1,563.61 + Gallonage Charge
10"	\$2,247.69	\$2,247.69 + Gallonage Charge

Gallonage Charge/1,000 Gallons

All Meter Sizes	\$5.50
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Multi-Family:

<u>Billing Account</u>	<u>Base Facility Charge</u>	<u>Gallonage Charge Per KG All Usage</u>	<u>Total Monthly Bill</u>
Each Unit	\$19.54	\$ -0-	\$19.54
Master Meter	\$19.54	\$3.41	\$19.54 + Gallonage Charge

Connection fees, deposits and other such fees imposed by the New Smyrna Beach Utilities shall not be affected by the provisions of this rate schedule.

Charges for meter sizes not listed above shall be set by the New Smyrna Beach Utilities on a case-by-case basis, calculated to reflect any incremental sizes in accordance with the provisions of this rate schedule.

Residential (single family) customers that do not receive metered water service shall pay a monthly fixed wastewater charge as follows: **\$40.89**.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WASTEWATER MAIN EXTENSION POLICY

Applications for an extension of the New Smyrna Beach Utilities 's wastewater system shall be in writing stating the location, beginning and termination thereof, with plans and specifications in triplicate attached where such plans and specifications are required. Such written request shall be submitted to the Director of Engineering, approved by the Director of Engineering and all terms and conditions relating to said extension shall be made and executed by and between the applicant property owner and/or contractor and the New Smyrna Beach Utilities.

No unauthorized person, without prior written consent of the New Smyrna Beach Utilities may tap any pipe or main belonging to the New Smyrna Beach Utilities. All unauthorized connections shall be subject to discontinuance until full payment is made for such service, including administrative costs, testing, etc.

All pipes, conduits or other component parts of service installed in or upon the premises of a customer shall conform to New Smyrna Beach Utilities standards of type, quality, quantity and regulations regarding installation. All on-site facilities must be maintained by applicant according to New Smyrna Beach Utilities standards. Unauthorized alteration or modification of an on-site utility service interconnection may result in immediate termination of the affected service and repair or restoration at the applicant's cost.

Prior to New Smyrna Beach Utilities approval of the applicant's wastewater service plans, the applicant must enter into a Developer's Agreement which shall be binding upon the applicant and its successors and assigns. Developer's Agreements may not be assigned to subdivision parcels and/or lots.

The New Smyrna Beach Utilities requires contributions-in-aid-of-construction, preferably through the installation of wastewater collection facilities by the applicant desiring system extension with title to such facilities being transferred to the New Smyrna Beach Utilities when the installation has been completed. Cash payment of wastewater system Capital Connection Fees by the applicant represents a condition precedent to the execution of permit applications to the Department of Environmental Protection for the construction of wastewater system extensions.

Each applicant shall be responsible for design, installation, inspection and testing of the complete wastewater collection system (collection mains, laterals to the point of clean-out within the right-of-way or easement, force mains, lift or pumping stations, including the site for the same, and all appurtenances as shown upon the approved design plans for such wastewater collection system) located in the street or streets adjoining or within the boundaries of the applicant's property (within the right-of-way or easement). The applicant shall be responsible for the above and shall dedicate the above at no cost to the New Smyrna Beach Utilities.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WASTEWATER MAIN EXTENSION POLICY (Cont.)

The design of wastewater facilities prepared by a registered Professional Civil Engineer shall be recognized by the New Smyrna Beach Utilities subject to the approval of the Director of Engineering.

As a prerequisite to the construction of any wastewater system proposed to be connected to the New Smyrna Beach Utilities wastewater collection system, the applicant shall grant all easements and rights-of-way, without cost, as may be necessary.

The New Smyrna Beach Utilities representative shall inspect the installation of all wastewater facilities installed which are proposed to be transferred to the New Smyrna Beach Utilities ownership. In addition, the New Smyrna Beach Utilities representative shall be present at all testing of the component parts of the wastewater collection system. The results of said testing shall be certified by the engineer of record. The Director of Engineering or their representative shall be notified three (3) days prior to testing.

Wastewater facilities constructed prior to interconnection with the New Smyrna Beach Utilities existing facilities shall be conveyed to the New Smyrna Beach Utilities via Bill of Sale which shall be free of all liens and encumbrances. The New Smyrna Beach Utilities will not accept transfer of consumer lines, plumber lines or consumers installation located on the discharge side of the water meter or on the customer side of the point of delivery of service. Said facilities will remain the maintenance responsibility of the applicant or subsequent customers. The New Smyrna Beach Utilities will not accept title to any component part of the wastewater system constructed by the applicant until the Director of Engineering has approved the construction of said lines, verified the inspection of the construction and accepted the tests associated with the construction and disinfection of such facilities. The applicant must keep accurate cost records of all applicable pollution control collection facilities and must submit these with the Bill of Sale.

Residential off-site wastewater collection system services in undeveloped areas include:

1. 100 GPM lift stations are the minimum size lift stations for off-site use within the New Smyrna Beach Utilities service area. The 100 GPM capacity is necessary for scour velocities within the 4-inch force mains from such facilities, and thereby shall be minimum.
2. Lift stations greater than 100 GPM must be paid for completely by the applicant. The New Smyrna Beach Utilities reserves the right to oversize the lift station paying for the incremental material cost for oversizing.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WASTEWATER MAIN EXTENSION POLICY (Cont.)

3. 4-inch force mains shall be paid for by the applicant from the point of connection to the New Smyrna Beach Utilities to the on-site facilities.
4. 6-inch force mains or larger that are extensions of New Smyrna Beach Utilities facilities requiring oversizing may at the Commission's discretion be paid for by the New Smyrna Beach Utilities.
5. For 6-inch or larger system extensions the New Smyrna Beach Utilities may credit some portion of the cost if it is in the Commission's interest to promote the extension of this line. The applicant is responsible for the remainder of the cost of the force main extension. The New Smyrna Beach Utilities reserves the right to oversize such facilities and pay for said oversizing in accordance with New Smyrna Beach Utilities policies.

Residential off-site water system services in developed areas include:

1. The New Smyrna Beach Utilities shall provide three options for service for developed areas. Those options include:
 - Customer Payment
 - Area Development Agreement
 - Water Special District (Assessment, Taxing or Otherwise)
2. The New Smyrna Beach Utilities shall construct the extension upon collection of capital connection fees and extension costs from one hundred percent (100%) of those customers upon said extension. Each extension will be reviewed for feasibility based on prudent engineering standards.
3. The customer shall pay the cost for all line extensions to the wastewater system. Such extensions shall be in accordance with the Commission's policies. Road and/or drainage restoration costs shall be borne by the applicant, City and/or County as applicable.

The remainder of the policies for individual customers within undeveloped areas apply.

4. An area development agreement would be considered the same as any other Developer's Agreement.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WASTEWATER MAIN EXTENSION POLICY (Cont.)

5. Special districts, special assessments or special taxing may be instituted within the New Smyrna Beach Utilities service area. These shall be considered as a development and on-site and off-site costs shall be required like any other applicant in an undeveloped area. The off-site improvements and extensions shall be handled like those for wastewater facilities.

Commercial off-site wastewater system services in undeveloped areas include:

1. Wastewater facilities extensions shall be in accordance with special provisions of utility standards and shall be complied with in their entirety; otherwise, the requirements shall be the same as for residential service.

Commercial off-site wastewater system services in developed areas include:

1. Extensions shall be in accordance with special provisions of utility standards and shall be complied with in their entirety; otherwise, the requirements shall be the same as for residential service in developed areas.

Hydraulic share for wastewater is defined as follows:

1. Wastewater Pumping Stations - 1 GPM Capacity per ERU

2. Wastewater Force Mains

4" - 120 ERU's
6" - 320 ERU's
8" - 700 ERU's
10" - 1,200 ERU's
12" - 2,000 ERU's

3. Wastewater Gravity Interceptors

10" - 600 ERU's
12" - 1,000 ERU's
15" - 1,800 ERU's
18" - 3,300 ERU's

Other calculations may be accepted by the Director of Engineering, if performed and properly sealed by a Florida Licenses Professional Engineer, using constants, and rates accepted by the Director of Engineering.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

WASTEWATER MAIN EXTENSION POLICY (Cont.)

Utility inspection fees shall be **\$50.00** per wastewater ERU.

The New Smyrna Beach Utilities requires in many cases, in addition to the contribution provisions set forth herein, construction by the developer to provide for off-site extension of water necessary to connect the applicant's property with the then terminus of the water facilities adequate in size to provide service as deemed appropriate by the Director of Engineering.

Financing of payment of wastewater main extensions is available pursuant to the terms and conditions listed below:

1. Financing shall be available to all individual residential customer applicants.
2. A 12-month or 24-month financing period shall be utilized.
3. An annual interest rate of 2% above prime shall be used.
4. The customer must execute an agreement which states the wastewater service will be terminated if the customer is in default of payments. All payments previously made are non-refundable.
5. All payments must be accelerated and due in full prior to transfer of ownership of the property.
6. A non-refundable administrative fee of **\$50.00** must be paid at the time of application in order to reimburse the New Smyrna Beach Utilities for services required to administer the records and financing process.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

RECLAIMED WATER RATE SCHEDULE

PRIMARY TIER RATE:

<u>Meter Size</u>	<u>Minimum Monthly Charge</u>	<u>Included Gallonage (Per KG) In Minimum Monthly Charge</u>	<u>Gallonage Charge Per KG Over Monthly Maximum</u>
3/4"	\$11.76	15 (0-15,000)	\$2.35 (15,001 and Above)
1"	\$29.40	45 (0-45,000)	\$2.35 (45,001 and Above)
1-1/2"	\$58.80	100 (0-100,000)	\$2.35 (100,001 and Above)
<u>Major Users Meter Size</u>	<u>Minimum Monthly Charge</u>	<u>Flow Charge Per KG</u>	
2"	\$88.20	\$0.36	
3"	\$88.20	\$0.36	
4"	\$88.20	\$0.36	
6"	\$88.20	\$0.36	

Definitions and requirements are as follows:

1. All user services must be metered.
2. Meter sizes 3/4" to 1-1/2" will always be given the highest priority on reclaimed water availability.
3. Major users must provide a minimum of three (3) days of wet weather storage for the minimum flow rate of 1,900 gallons/acre/day on an annual average. Major users are defined as reclaimed water customers whose anticipated capacity exceeds 100,000 gallons per day (gpd) and/or requiring a 2" meter and above.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

RECLAIMED WATER RATE SCHEDULE (Cont.)

SECONDARY TIER RATE

The secondary tier rate structure will apply to major users at **\$19.15/acre/month**.

Qualifications for this rate are as follows:

1. All user services must be metered.
2. Major user must provide a minimum of three (3) days of wet weather storage for the minimum flow rate of 1,900 gallons/acre/day on an annual average. Major users are defined as reclaimed water customers whose anticipated capacity exceeds 100,000 gallons per day (gpd) and/or requiring a 2" meter and above.

Restrictions for this rate are as follows:

1. New Smyrna Beach Utilities will deliver reclaimed water flow to the primary tier rate users and reduce the flow to secondary tier rate users during times of limited availability of reclaimed water.
2. The user must accept the minimum flow rate stipulated under the secondary tier rate qualifications, adjusted for availability, or the account will automatically be converted to the primary tier rate schedule. The user must then meet the requirements of this level of service and may not convert back to the second-tier level of service unless approval is granted by New Smyrna Beach Utilities.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

RECLAIMED WATER METER SETTING CHARGES

<u>Meter Size</u> <u>(Inches)</u>	<u>Charges</u>
3/4"	\$400.00
1"	\$450.00
1-1/2"	\$850.00
2"	\$950.00
3"	\$6,000.00
4"	\$7,000.00

All Reclaimed Water Meter Setting Installation Charges for 1-1/2" or larger that require a street crossing or long service (long side service) will be determined by the New Smyrna Beach Utilities Engineering Department and based on the recovery of cost of such installation. Reclaimed Water Meter Setting Charges for all connections over 4" will be determined by the New Smyrna Beach Utilities Engineering Department and based on the recovery of cost of such installation.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

RECLAIMED WATER BACKFLOW PREVENTION CHARGES

Installation charges for residential and commercial customers requiring a dual check valve are included in the Reclaimed Water Meter Setting Charges.

Backflow prevention charges for other than dual check valves will be determined by the New Smyrna Beach Utilities Engineering Department and based on the recovery of the cost of such installation.

EFFECTIVE: October 1, 2021

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RATES, CHARGES AND FEES

RECLAIMED WATER MAIN EXTENSION POLICY

Applications for an extension of the New Smyrna Beach Utilities reclaimed water system shall be in writing stating the location, beginning and termination thereof, with plans and specifications in triplicate attached where such plans and specifications are required. Such written request shall be submitted to the Director of Engineering, approved by the Director of Engineering and all terms and conditions relating to said extension shall be made and executed by and between the applicant property owner and/or contractor and the New Smyrna Beach Utilities.

No person shall use New Smyrna Beach Utilities reclaimed water services without first making application in writing for service, receiving New Smyrna Beach Utilities approval and paying all charges incident to the application. Applications shall be made on forms provided by the New Smyrna Beach Utilities and requests for reclaimed water by firms, partnerships, associations and corporations shall be tendered only by their duly authorized agents with the official title of the agent shown on the application.

No free reclaimed water service shall be furnished or rendered to any person or to the City, County, State or public agency or instrumentality. All utility service furnished to the customer will be through New Smyrna Beach Utilities meters and may not be re-metered for the purpose of selling or otherwise disposing of such service. In no case shall a customer, except with the written consent of the New Smyrna Beach Utilities, extend reclaimed water lines across streets, alleys, lanes, courts, property lines, avenues, or other public thoroughfares or rights-of-way in order to furnish utility service for adjacent property even though such adjacent property is owned by the same customer.

No unauthorized person, without prior written consent of the New Smyrna Beach Utilities may tap any pipe or main belonging to the New Smyrna Beach Utilities. All unauthorized connections shall be subject to discontinuance until full payment is made for such service, including administrative costs, testing, etc.

All pipes, conduits or other component parts of service installed in or upon the premises of a customer shall conform to New Smyrna Beach Utilities standards of type, quality, quantity and regulations regarding installation. All on-site facilities must be maintained by applicant according to New Smyrna Beach Utilities standards. Unauthorized alteration or modification of an on-site utility service interconnection may result in immediate termination of the affected service and repair or restoration at the applicant's cost.

Prior to the reclaimed water plans approval by the New Smyrna Beach Utilities and the execution of reclaimed water system extension applications by the New Smyrna Beach Utilities, the applicant shall be required to execute a Developer's Agreement which shall be binding upon the applicant, its successors and assigns. Developer's Agreements may not be assigned to subdivision parcels and/or lots.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

RECLAIMED WATER MAIN EXTENSION POLICY (Cont.)

The New Smyrna Beach Utilities requires contributions-in-aid-of-construction, preferably through the installation of reclaimed water transmission facilities by the applicant desiring system extension with title to such facilities being transferred to the New Smyrna Beach Utilities when the installation has been completed.

Each applicant shall be responsible for design, installation, inspection and testing for the complete reclaimed water distribution system (reclaimed water mains, valves, fittings, services, hydrants and all appurtenances as shown upon the approved design plans for such distribution system) located in the street or streets adjoining or within the boundaries of the applicant's property. The applicant shall be responsible for the above and shall dedicate the above at no cost to the New Smyrna Beach Utilities.

The design of reclaimed water facilities must be prepared by a registered Professional Civil Engineer and shall be recognized by the New Smyrna Beach Utilities subject to the approval of the Director of Engineering.

As a prerequisite to the construction of any reclaimed water system proposed to the New Smyrna Beach Utilities system, the applicant shall agree to grant to the New Smyrna Beach Utilities, without cost in a form satisfactory to the New Smyrna Beach Utilities, such easements or rights-of-way corresponding with the installation of the proposed facilities.

The New Smyrna Beach Utilities representative shall inspect the installation of all reclaimed water facilities installed which are proposed to be transferred to the New Smyrna Beach Utilities ownership. In addition, the New Smyrna Beach Utilities representative shall be present at all testing of the component parts of the reclaimed water system. The results of said testing shall be certified by the engineer of record. The Director of Engineering or their representative will be notified three (3) days prior to testing.

Reclaimed water facilities constructed prior to interconnection with the New Smyrna Beach Utilities existing facilities shall be conveyed to the New Smyrna Beach Utilities via Bill of Sale which shall be free of all liens and encumbrances. The New Smyrna Beach Utilities will not accept transfer of consumer lines, plumber lines or consumers installation located on the discharge side of the water meter or on the customer side of the point of delivery of service. Said facilities will remain the maintenance responsibility of the applicant or subsequent customers.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

RECLAIMED WATER MAIN EXTENSION POLICY (Cont.)

The New Smyrna Beach Utilities will not accept title to any component part of the reclaimed water system constructed by the applicant until the Director of Engineering has approved the construction of said lines, verified the inspection of the construction and accepted the tests associated with the construction and disinfection of such facilities. The applicant must keep accurate cost records of for all applicable reclaimed water facilities and must submit these with the Bill of Sale.

Residential off-site reclaimed water system services in undeveloped areas include:

1. Temporary extensions less than 6-inches in diameter may be permitted on a case-by-case basis based on public necessity. No New Smyrna Beach Utilities participation, credits or other customer tie-ins will be allowed. Fire protection is not included, and applicant must pay all prevailing rates, fees and charges and is totally responsible for all costs associated with this extension, including looping the system which is a requirement.
2. 6-inch Reclaimed Water Main Extensions - The main extensions from the New Smyrna Beach Utilities system to the applicant's on-site facilities is required to be paid by the applicant.
3. 8-inch Diameter or Larger Reclaimed Water Main Extensions - If the applicant requires a 6-inch reclaimed water main and oversizing is required, the New Smyrna Beach Utilities may, in order to promote a project also needed for other purposes, pay for the material cost of the differential between a 6-inch and the larger diameter main.

Residential off-site reclaimed water system services in developed areas include:

1. The New Smyrna Beach Utilities shall provide three options for service for developed areas. Those options include:
 - Customer Payment
 - Area Development Agreement
 - Water Special District (Assessment, Taxing or Otherwise)

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NEW SMYRNA BEACH UTILITIES

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RECLAIMED WATER MAIN EXTENSION POLICY (Cont.)

2. The New Smyrna Beach Utilities shall construct the extension upon collection of Capital Connection Fees and extension costs from one hundred percent (100%) of those customers upon said extension. Each extension will be reviewed for feasibility based on prudent engineering standards.

The remainder of the policies for individual customers within undeveloped areas apply.

3. An area development agreement would be considered the same as any other Developer's Agreement.
4. Special districts, special assessments or special taxing may be instituted within the New Smyrna Beach Utilities service area. These shall be considered as a development and on-site and off-site costs shall be required like any other applicant in an undeveloped area. The off-site improvements and extensions shall be handled like those for water facilities.
5. The customer shall pay all cost for 6-inch reclaimed water main extensions.

Commercial off-site reclaimed water system services in undeveloped areas include:

1. Reclaimed water facilities extensions shall be in accordance with special provisions of utility standards and shall be complied with in their entirety; otherwise, the requirements shall be the same as for residential service.

Commercial off-site reclaimed water services in developed areas include:

1. Reclaimed water facilities extensions shall be in accordance with special provisions of utility standards and shall be complied with in their entirety; otherwise, the requirements shall be the same as for residential service.

Hydraulic share for reclaimed water mains is defined as follows:

1. 6" - 270 ERU's
2. 8" - 600 ERU's
3. 10" - 1,000 ERU's
4. 12" - 1,700 ERU's
5. 16" - 3,400 ERU's

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

RECLAIMED WATER MAIN EXTENSION POLICY (Cont.)

Other calculations may be accepted by the Director of Engineering, if performed and properly sealed by a Florida Licensed Professional Engineer, using constants, and rates accepted by the Director of Engineering.

Utility inspection fees shall be **\$50.00** per reclaimed water Equivalent Residential Unit (ERU).

The New Smyrna Beach Utilities requires in many cases, in addition to the contribution provisions set forth herein, construction by the developer to provide for off-site extension of reclaimed water necessary to connect the applicant's property with the then terminus of the reclaimed water facilities adequate in size to provide service as deemed appropriate by the Director of Engineering.

Additional Infrastructure Needs - Any New Smyrna Beach Utilities utility infrastructure needs will be considered separately.

Financing of payment of reclaimed main extensions is available pursuant to the terms and conditions listed below:

1. Financing would be available to all individual residential customer applicants.
2. A 12-month or 24-month financing period shall be utilized.
3. An annual interest rate of 2% above prime shall be used.
4. The customer must execute an agreement which states water will be terminated if the customer is in default of payments. All payments previously made are non-refundable.
5. All payments must be accelerated and due in full prior to transfer of ownership of the property.
6. A non-refundable administrative fee of **\$50.00** must be paid at the time of application in order to reimburse the New Smyrna Beach Utilities for services required to administer the records and financing process.

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RECLAIMED WATER IRRIGATION POLICY

Existing water customers having irrigation meters in areas where reclaimed water is available shall have one (1) year from the date of notice of availability to change their irrigation service from potable water to reclaimed water.

The New Smyrna Beach Utilities will not provide new irrigation water (potable) service in an area where reclaimed water service is available.

EFFECTIVE: October 1, 2021

NEW SMYRNA BEACH UTILITIES

RATES, CHARGES AND FEES

CUSTOMER DEPOSIT

I. REQUEST FOR UTILITY SERVICES

Application for utility services may be established by telephone, on-line or in person.

II. DEPOSIT

It is the policy of the New Smyrna Beach Utilities to require a deposit of all new applicants for water, wastewater, and reclaimed water services as follows:

A. Water Service

The security deposit for each water account for the various meter sizes offered is as follows:

5/8"	\$40.00
1"	\$100.00
1-1/2"	\$200.00
2"	\$500.00
3"	\$600.00
4"	\$1,000.00
6"	\$1,500.00
8"	\$2,000.00

B. Wastewater Service

The security deposit for each wastewater account for the various meter sizes offered is as follows:

5/8"	\$70.00
1"	\$150.00
1-1/2"	\$300.00
2"	\$500.00
3"	\$600.00
4"	\$1,000.00
6"	\$1,500.00
8"	\$2,000.00

In the event wastewater service only is furnished by the New Smyrna Beach Utilities and no water is connected to the system, the deposit for the account will be determined by the New Smyrna Beach Utilities prior to providing service.

EFFECTIVE: October 1, 2021

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RATES, CHARGES AND FEES

CUSTOMER DEPOSIT (Cont.)

C. Reclaimed Water Service

The security deposit for each reclaimed service for the various service/meter sizes offered is as follows:

3/4"	\$20.00
1"	\$100.00
1-1/2"	\$120.00
2"	\$200.00
3"	\$300.00
4"	\$400.00
6"	\$1,000.00

III. DEPOSIT PAYMENTS

Residential Accounts

The customer will be billed for the deposit(s) and will have ten (10) days to pay said deposit(s). If the customer does not pay the deposit(s) within the ten (10) day period, utility services will automatically be disconnected.

Deposits must be made by cash, check, money order, or New Smyrna Beach Utilities approved aid voucher. Credit cards will be accepted up to \$1,000.00.

The following guidelines apply to all customers requesting residential water, wastewater, and reclaimed services:

- A. For existing accounts with good credit standing with the New Smyrna Beach Utilities at the time of adoption of this policy, their existing deposits will remain unchanged. Discontinuance of service for non-payment on existing accounts will require an additional deposit.
- B. Any new customer establishing services with the New Smyrna Beach Utilities will have their social security number verified by the "On-Line Utility Exchange" or any other provider of similar services. Based on the results, the customer may or may not be required to pay a deposit.

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CUSTOMER DEPOSIT (Cont.)

- C. Any current or returning customer, with at least six (6) months of history with the New Smyrna Beach Utilities requesting new service will have their deposit based on current/previous account history. Customers with no more than two late fees, no disconnections for non-payment, and no returned checks, all within the most recent twenty-four (24) month period, will not be required to pay a deposit. Any returning customers not meeting these criteria will be required to pay a maximum deposit.
- D. Any customer requesting service that has a paid write-off (final bill balance sent to collections) with the New Smyrna Beach Utilities will be required to pay the maximum deposit prior to connection of service. If the customer has an unpaid write-off with the New Smyrna Beach Utilities, they will be required to pay it in full, along with the maximum deposit prior to connection of service.
- E. The New Smyrna Beach Utilities will not transfer a deposit from one individual to another individual. Transfers of deposit(s) from one address to another address for the same individual will be made provided the account balance at the currently served location is in a current (outstanding balance is zero) status.
- F. If a customer transfers their deposit to an account within the system, the final bill on the old account, if delinquent, will be transferred to the current account for collection and becomes subject to collections and disconnect procedures.
- G. Customers that are continuously delinquent are subject to update their deposit.

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CUSTOMER DEPOSIT (Cont.)

General Service (Commercial) Accounts

- A. The customer will need to pay the full deposit at the time the account is being established.
- B. Deposit payments must be made by cash, check, or money order. Credit cards will be accepted up to \$1,000.
- C. When the required combined total deposit exceeds \$1,000, the applicant, at their option, may furnish in lieu of cash the following instruments:
 - 1. A surety bond for the full amount required.
 - OR
 - 2. An irrevocable letter of credit satisfactory to the New Smyrna Beach Utilities for the full amount required.

In the event the above instruments mature, the New Smyrna Beach Utilities reserves the right to request cash (legal tender) for the required deposit. Failure to comply with this requirement will result in discontinuance of service.

- D. For new accounts, the New Smyrna Beach Utilities will initiate a review of customer's monthly billings as compared to the deposit paid, not less than six months but not more than one year from the service date.

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CUSTOMER DEPOSIT (Cont.)

IV. ADDITIONAL DEPOSITS

In the event the utility service is discontinued for non-payment or has received two (2) or more returned checks within a twelve (12) month period, the New Smyrna Beach Utilities may require a deposit(s) sufficient to cover at least two (2) months of the previous average monthly billing to be paid within ten (10) days from notice. If such additional deposit is not made within ten (10) days, the New Smyrna Beach Utilities may disconnect service in accordance with the collection and disconnect policy. On a case-by-case basis, an extended due date for additional deposits may be considered.

V. INTEREST ON CUSTOMER POLICY

Interest rate to be determined by the New Smyrna Beach Utilities each year and will be credited to the customer's account each month beginning with the first full month of service.

VI. REFUNDS OF DEPOSITS

For residential accounts only, the New Smyrna Beach Utilities will promptly and automatically credit the deposit to the customer's account after adoption date of the policy when:

1. The customer had paid bills for the previous twenty-four (24) consecutive residential billings without having service disconnected for non-payment;

AND

2. Without having more than two (2) occasions on which a bill was delinquent for the previous twenty-four (24) months;

AND

3. When a customer has not had any returned checks within a twenty-four (24) month period (excludes verified bank errors).

The deposits are refundable only to the customer whose name appears thereon.

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CUSTOMER DEPOSIT (Cont.)

VII. RECORDS OF DEPOSIT

- A. The New Smyrna Beach Utilities will keep records to show:
1. Name, address and Social Security number of each depositor.
 2. Amount and date of deposit.
 3. Each transaction concerning deposit.
- B. The New Smyrna Beach Utilities will issue a receipt of deposit to each applicant from whom a deposit is received and provide a means whereby a depositor may establish claim if the receipt is lost.
- C. A record of each unclaimed deposit will be maintained, and the New Smyrna Beach Utilities will make a reasonable effort to return the deposit.

VIII. OTHER CHARGES

Late Charges

Utility accounts that have a past due balance of less than \$25.00 will not be assessed a late charge.

Accounts with a past due balance greater than \$25.00 will be charged \$5.00 or 1.5%, whichever is greater.

Returned Checks

If the customer pays the returned check before the check is received from the bank, the fee is \$20.00.

If the check has already been received from the bank, the fee is \$35.00.

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SERVICE FEES SCHEDULE

The New Smyrna Beach Utilities shall charge and collect for customer service fees based on the type of service rendered.

Availability

This schedule is available at any location within the New Smyrna Beach Utilities service area in accordance with the service policies of the Commission.

Terms of Payment

Payment for services rendered shall be made at the time the service is requested.

Fees

The fees to be charged for services rendered are as follows:

<u>SERVICE REQUESTS*</u> (*For Water, Wastewater, and Reclaimed Water)	<u>FEES</u>
Service Requests will only be performed during regular working hours. Requests received by 2:00 p.m. M-F will be completed on the same day, requests received after 2:00 p.m. will be completed no later than 2:00 p.m. the following business day.	\$ 35.00
Service Request After Hours – Emergency Only – Determined by the New Smyrna Beach Utilities	\$150.00
Meter Lock Charge** (**Required for meter sets for construction or as may be determined needed by the New Smyrna Beach Utilities)	\$ 35.00
Temporary Cut-In/Cut-Out Service for Building Maintenance, Etc. (Weekdays) (Requires 24 hrs. Notice; Services will be active from 11:00 a.m. the day of cut-in to 11:00 a.m. the next day.)	\$ 75.00
Temporary Cut-In/Cut-Out Service for Building Maintenance, Etc. (Weekends) (Requires 24 hrs. Notice; Services will be active from 11:00 a.m. on Friday to 11:00 a.m. on Monday.)	\$100.00

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SERVICE FEES SCHEDULE (Cont.)

<u>SERVICE REQUESTS</u>	<u>FEES</u>
Reconnection Fee After Disconnection for Non-Payment, Regular Working Hours	\$ 50.00
Reconnection Fee After Unauthorized (Illegal) Connection* (*Minimum or Actual Cost of Investigation)	\$150.00
Reconnection at Pole	\$150.00
Meter Reset Charge After Unauthorized (Illegal) Connection (Same as Supplemental Meter)	\$150.00

TAMPERING FEES**

Cut Seal or Cut Lock Fee	\$ 35.00
Damaged Equipment	\$ 75.00
Meter Tampering / Unauthorized Use (Illegal) Fee*** - 1 st Offense (***Minimum Plus Any Applicable Service Charges)	\$300.00
Meter Tampering / Unauthorized Use (Illegal) Fee*** - Repeat Occurrence (***Minimum Plus Any Applicable Service Charges)	\$500.00
Fire Hydrant Use / Unauthorized Use (Illegal) Fee*** (***Minimum Plus Any Applicable Service Charges)	\$300.00

**Utility Tampering / and/or Unauthorized Use (Illegal) Fees and/or the Unauthorized Use of Fire Hydrant will be assessed whenever there is evidence of meter tampering, meter bypassing, self-restored services, or unauthorized use of fire hydrants. In addition to the cost of investigation, repairs, the estimated usage, and other applicable service charges, up to and including three times the estimated dollar value of the services obtained unlawfully.

Trip Fees: Any time a utility employee is deployed (other than routine meter readings or maintenance) to a customer's premise, whether for the process of disconnection (hang tag or disconnect) or other services, the customer will bear the expense. New Smyrna Beach Utilities personnel are not authorized to accept payment in the field. Residential energy audits are exempt from trip fees.

Trip Fees During Regular Working Hours	\$ 35.00
Trip Fees After Hours – Emergency Only* (*Determined by the New Smyrna Beach Utilities)	\$150.00

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SERVICE FEES SCHEDULE (Cont.)

<u>SERVICE REQUESTS</u>	<u>FEES</u>
Research Fee: Per Each Request for Determination of Existing NSBU Liens, Assessments and/or Promissory Notes	\$ 20.00
Collections Processing Fee: Customer's Utility Account Sent to Collections for Non-Payment – Fee is Per Account	\$ 35.00
2" Temporary Construction Meter – Equipment Fee: (*Portion Refundable Upon Return of Equipment)	\$750.00*
<p>The customer will pay the equipment fee upon receipt of the 2" temporary/portable meter. Upon return of the meter in good working condition, the customer will receive a refund of the lesser of \$600 or this amount reduced by replacement cost of the damaged meter and/or other components and reduced by the payment of final bill for usage. All temporary/portable meters must be read, or usage reported monthly, and will be charged a standard non-residential (commercial) water rate based on the meter size plus a non-prorated \$35 monthly processing fee. It is the responsibility of the customer to notify, and upon New Smyrna Beach Utilities request, the location(s) of this meter.</p>	
2" Temporary Construction Meter Wrench Fee: (**Refundable upon Return of Equipment)	\$30.00**

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