



Wastewater Usage Charges Adjustment Request Form

Complete and return to: 200 Canal Street, New Smyrna Beach FL 32168 | customerservice@nsbufl.com

Name: _____ Account Number: _____

Service Address: _____ Phone: _____

Signature: _____ Date: _____

Please note: NSBU reserves the right to require additional documentation prior to consideration and is the final authority in the determination of adjustment requests. Limit of one adjustment per location per incident type (pool filling and new landscape only) each calendar year. Adjustments must be requested within 6 months of incident. Only wastewater usage charges may be adjusted. No adjustment is made for new landscaping installation if customer has irrigation meter on premises. No adjustment is made for running toilets or leaking faucets. Usage pattern during the timeframe in which the incident occurred must be abnormally higher than average for an adjustment to be issued.

Pool Filling ____ Date Filled: _____

- Please attach a letter from the pool repair company showing pool size for fastest processing or fill in the information below

Gallons used: _____ Water Meter Readings: Start _____ End _____

Pool Shape:

Rectangle ____ **Round** ____ **Other** ____

Length: ____ Width: ____ Shallow End Depth: ____ Deep End Depth: ____

Oval ____ Deep End ____ft Shallow End ____ft

Large Diameter (A) ____ft Small Diameter (B) ____ft Length (C) ____ft

New Landscape ____ Date Installed: _____

- Attach receipt from landscaping company or garden center here.

Leak ____ Location of leak in the home: _____

Date of Incident: _____

Date of Repair: _____

Attach copies of all of the following:

- Plumber Invoice or Receipt for Materials
- Pictures of Damage/Leak

Brief Description of Incident: _____
