



J. DAVENPORT, CHAIRMAN
R. HAWES, VICE CHAIR
L. CONRAD, SECY.-TREAS.
J. SMITH, ASST. SECY.-TREAS.
L. KELLY, JR., COMMISSIONER
T. CLOUD, GENERAL COUNSEL
J. BUNCH, GENERAL MANAGER/CEO
D. SIMMONS, EXEC. MGR./CLERK

AGENDA***
REGULAR MEETING OF THE
NEW SMYRNA BEACH UTILITIES
TO BE HELD MONDAY,
FEBRUARY 27, 2023,
AT 3:00 P.M.*

200 CANAL STREET, DEBERRY ROOM,
3RD FLOOR, NEW SMYRNA BEACH, FL

(COVID PROTOCOLS – MTG. APPTS., MASKS OPTIONAL)

RESULTS OF REGULAR NSBU MEETING

Pledge / Invocation

Safety Message by Efren Chavez – Safety Committees (V.P./CFO PROVIDED A HANDOUT AND BRIEFLY DISCUSSED SAFETY COMMITTEES. POINTED OUT NSBU HAS CREATED AND IS NUTURING A CULTURE OF SAFETY SPECIFIC TO THE UTILITY INDUSTRY. THERE ARE DAILY INHERENT DANGERS IN PERFORMING ELECTRIC AND WATER WORK ACTIVITIES. WITH SAFETY COMMITTEE, PURPOSES ARE CLEARLY DEFINED AND DOCUMENTED. THEY BRING TOGETHER WORKERS AND EMPLOYERS THROUGH REGULARLY SCHEDULED MEETINGS AND WHERE SAFETY ISSUES CAN BE ADDRESSED. IDEAS ARE COLLECTED AND REINFORCEMENT OF BEST PRACTICES IN SAFETY ARE DISCUSSED. ADDITIONALLY, NSBU CONDUCTS PRE-JOB BRIEFINGS. ALL ACTIONS FOCUS ON REDUCING RISKS OF WORKPLACE INJURIES AND ILLNESSES. NSBU'S SAFETY CULTURE IS REINFORCED THROUGH THESE COMMITTEES AND SAFETY ACTIVITIES. NSBU SAFETY COMMITTEES ALSO SUPPORT TOP-DOWN AND BOTTOM-UP INVOLVEMENT TO ENSURE THIS CONTINUAL SAFETY FOCUS THROUGHOUT ALL LEVELS OF THE ORGANIZATION)

ROLL CALL

1. Agenda Changes, Additions and Deletions

2. Public Participation (DAWN WHITELEY, 2071 MARSH HARBOUR DR., NSB, PROVIDED A HANDOUT AND REITERATED HER SUPPORT FOR THE PROPOSED WILLIAMS ROAD ROUTE FOR THE NSBU'S RELIABILITY GRID PROJECT, IN LIEU OF THE TURNBULL CREEK ROUTE DUE TO ENVIRONMENTAL IMPACTS) (GM-CEO MADE A FEW COMMENTS RE: PROJECT'S SCHEDULE - FINAL RECOMMENDATIONS HAVEN'T BEEN MADE YET, WILL BE AT LEAST ONE PUBLIC HRG. WHERE RECOMMENDED ROUTE OR ROUTES W/B PRESENTED AND DISCUSSED. ALL FACTORS, INCLUDING MRS. WHITELEY'S COMMENTS, W/B CONSIDERED. PUBLIC HEARING EXPECTED BETWEEN NOW AND JUNE – TENTATIVELY IN MAY. WILL PUBLISH AGENDAS AND ALSO NOTIFY THOSE ON THE EMAIL LIST ELLEN FISHER IS MAINTAINING FOR THIS PROJECT)

****3. Approval of Consent Items (APPROVED – ALL CONSENT ITEMS APPROVED AS SUBMITTED)**

- a. ✓ Minutes of Regular NSBU Meeting Held 1-23-22 (*Annotated Version*)
(*NSBU and State Requirements*)
- b. ✓ Project Approval – Pioneer Trail and Sugar Mill Drive Reclaimed Water Main Relocation (w/County of Volusia JPA) – J. Couillard (*NSBU and State Requirements*)
- c. ✓ Approval - Developer's Agreement – The Palms at Venetian Bay, Phase 6 (Palms Land Holdings, LLC) – J. Couillard (*NSBU and State Requirements*)
- d. ✓ Ratification Budget Increase – Turnbull Bay Road Line 17 Reconductoring Project – J. Couillard (*NSBU, State, and Federal Requirements*)



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RESULTS OF REGULAR NSBU MEETING

4. General Manager's Report – J. Bunch

a. Financial Status – January 2023 – E. Chavez (VP/CFO PRESENTED JAN. 2023 FINANCIAL PERFORMANCE RESULTS. REFLECTED A CHANGE IN NET ASSETS OF APPROX. \$1.2M. SLIGHTLY LOWER VS. PRIOR YR. DRIVEN BY INCREASED PURCHASED POWER, OPERATING EXPS. AND SLIGHTLY LESS CAPITAL CONTRIBUTIONS. OFFSET BY FAVORABLE REVENUES IN RATES, CUSTOMER GROWTH, AND THE INCREASED PURCHASE POWER ADJUSTMENT. JAN. '23 FYTD CAPITAL EXPENDITURES APPROX. \$3.1M IN MAJOR AND \$2.3M IN ANNUAL PROJECTS. NATURAL GAS SPOT PRICE, USUALLY A LEADING INDICATOR ON WHERE PURCHASED POWER W/B HEADED, WAS \$2.71/MMBTU IN 1-2021, \$3.27 IN 1-2023, AND \$4.38 IN 1-2022. AS LONG AS NSBU REMAINS BELOW \$3.00, W/B A GOOD SPOT. AS AN ADDITIONAL COMPARISON, NAT. GAS WAS NEAR \$9.00 AT THE MIDDLE OF 2022. JAN. FYTD PURCHASED POWER AT \$72.39/MWh, 18.2% HIGHER THAN BUDGETED AMT. OF \$61.24/MWh, AND 11% HIGHER THAN PRIOR YR. UNDER-RECOVERED FUEL BALANCE ABOUT \$2.1M AS OF 1-31-23, BUT TRENDING IN THE RIGHT DIRECTION, WILL CONTINUE TO BE MONITORED AS PURCHASED POWER FLUCTUATES. BALANCE REFLECTS AN IMPROVEMENT OF \$0.3M SINCE THE BEGINNING OF 10-2022. JAN. 2023 OPERATING INCOME/LOSS AT \$327,000, PRIOR YEAR IN JAN. ABOUT \$500,000. INCREASED PURCHASED POWER OF \$3.2M, IN WRONG DIRECTION, BUT SHOULD START TO SEE PURCHASED POWER IDEALLY SETTLE AND EVENTUALLY GO LOWER, THEN WILL START TO DECREASE. ON THE OPERATING EXPENSE SIDE, DRIVERS ARE AROUND NORMAL MAINTENANCE OF PENSION, BENEFITS, SALARIES, AND SYSTEM MAINTENANCE. STATED STAFF W/B REVIEWING O&M EXPENSES DURING UPCOMING BUDGET CYCLE, WILL BE CHALLENGING STAFF TO TRY TO DRIVE DOWN SOME OF THE OPERATING INCREASES. IN RESPONSE TO COMMS. HAWES QUESTION, VP/CFO INDICATED HIS USUAL FOCUS IS ON THE OPERATING INCOME LEVEL, IS DIRECTLY CONTROLLABLE, OTHER ITEMS NOT AS MUCH)

b. Update – NSBU Customer Experience Improvements – D. Wood (SR. MANAGER, CUSTOMER SERVICE & COMMUNICATIONS, WITH ASSISTANCE FROM COMMUNICATIONS MGR./PIO, PROVIDED A WALK-THROUGH OF NUMEROUS FEATURES IN NSBU'S NEW CUSTOMER PORTAL. NOW INCLUDES PERSONALIZED VIDEOS, IS PREDICTIVE OFFERING POSSIBLE SOLUTIONS RE: BILL ITEMS. THE TRANSACTIONAL LISTS ARE NOW AVAILABLE FOR DOWNLOADING TO WORD OR EXCEL BY OUR CUSTOMERS. REVIEWED AND DISPLAYED VARIOUS TABS IN THIS NEW ALL-INCLUSIVE CUSTOMER PORTAL. TABS DISCUSSED WERE BILLS & PAYMENTS TAB (CAN NOW CHOOSE PAY-BY-TEXT), TRANSACTIONS TAB, BILLED USAGE TAB (AFTER AMI METER INSTALLS CAN PROVIDE HOURLY BILLING USAGE INFO.), ELECTRIC AND WATER TABS, CONSUMPTION GRAPHS W/VARIOUS WEATHER OVERLAYS, AND A MY EVENTS TAB (TRACK USAGE AFTER AC INSTALL OR LEAK REPAIR). A COMPARE TAB (CAN



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4. General Manager's Report – J. Bunch (CONT.):

b. Update – NSBU Customer Experience Improvements – D. Wood (CONT.):
COMPARE MONTHLY OR ANNUAL USAGES), AN OUTAGES TAB (CUSTOMERS CAN NOW SUBMIT AN OUTAGE RPT. DIRECTLY FROM THEIR CUSTOMER PORTAL – LAUNCHED IN LATE JANUARY 2023). A PROFILE TAB, (ALLOWS MANAGEMENT OF AN ACCOUNT, CAN ADD ADDITIONAL ACCOUNTS TO MANAGE, AS WELL AS PERMIT GUEST ACCESS). CONCLUDED BY MENTIONING ADDITIONAL UPCOMING CUSTOMER EXPERIENCE IMPROVEMENTS – SMART FORMS AND A NSBU APP FOR SMART PHONES)

5. Commission Counsel's Report – General Counsel

- a. ✓ Proposed NSBU Resolution No. 2023-01 - Declaring NSBU's Intention Regarding Requirements of PURPA, Two New Standards: (1) Demand Response and Demand Flexibility and (2) Electric Vehicle Charging Programs - T. Cloud
(NSBU, State, and Federal Requirements)

(APPROVED NSBU RESOLUTION NO. 2023-01 DECLARING NSBU'S INTENT REGARDING THE TWO NEW PURPA STANDARDS AS DEPICTED ABOVE. NSBU CONSIDERED THESE STANDARDS AND WILL NOT BE ADOPTING THEM, WILL CONTINUE TO EXERCISE ITS OPTION OF EXCLUSION, AND WHEN APPROPRIATE WILL CONTINUE TO ENACT VOLUNTARY BENEFICIAL MEASURES FOR OUR CUSTOMERS AND SYSTEM. RESOLUTION NO. 2023-01 BECAME EFFECTIVE IMMEDIATELY UPON PASSAGE)

6. Old Business

7. New Business

8. Possible Other Business - Time for Commissioners

(COMMISSIONER SMITH REQUESTED STAFF TO GET BACK RE: RENEWABLE NATURAL GAS – IF FEASIBLE FOR NSBU TO CAPTURE METHANE OFF WASTEWATER TREATMENT PLANT; IS LOOKING FORWARD TO PROVIDE INPUT ON QUESTIONS OR ISSUES FOR UPCOMING JOINT CITY/NSBU MEETING (SCHEDULED FOR 4-27-23 @ 5:30 PM); AND ALSO RE: PUTTING FORWARD FLORIDA WATER STAR PROGRAM FOR NEW SMYRNA)

(CHAIRMAN DAVENPORT THANKED STAFF FOR THE WONDERFUL JOB THEY DO AND ADDED RECENTLY RECEIVED GREAT FEEDBACK FROM TWO CUSTOMERS AFTER FORWARDING THEIR REQUESTS TO NSBU STAFF, USUALLY GM-CEO, AND THEN RECEIVED ACCOLADES FROM BOTH FOR OUR SERVICE)